

NEW GORBALS HOUSING ASSOCIATION

**ANNUAL ASSURANCE STATEMENT RETURN TO THE SCOTTISH HOUSING
REGULATOR - OCTOBER 2023**

New Gorbals Housing Association (NGHA) Management Committee confirms compliance with the regulatory requirements set out in Chapter 3 of the Scottish Housing Regulator's Framework.

This includes confirmation that we:

- Achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services
- Comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety
- Comply with the Standards of Governance and Financial Management for RSLs.

We also confirm that we have seen and considered sufficient evidence to give us this assurance.

On our instruction, our Internal Auditor has carried out a review of our self-assessment process and working files so that we can be entirely confident that we have a good process of continued assurance across the SHR Framework. This work included a review of the Association's continued compliance with our tenant and resident safety requirements. We have been provided with assurance for all relevant safety requirements throughout the year on:

- Gas safety
- Electrical safety
- Water safety
- Fire safety
- Asbestos
- Lift safety
- Damp and mould

(Cont'd)

In reviewing our compliance with the Regulatory Framework, we are assured that we have made progress with the collection of equalities data. We have a documented approach to equalities data collection and over the year we have collected this data in line with updated sector guidance. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

We approved our Annual Assurance Statement at the meeting of our Management Committee on 30th October 2023.

Jean Miller

Chair Person,

New Gorbals Housing Association